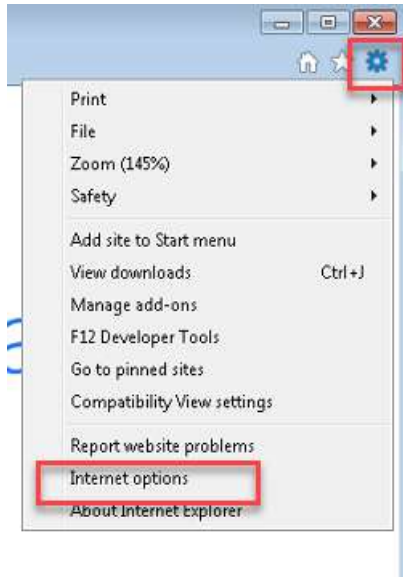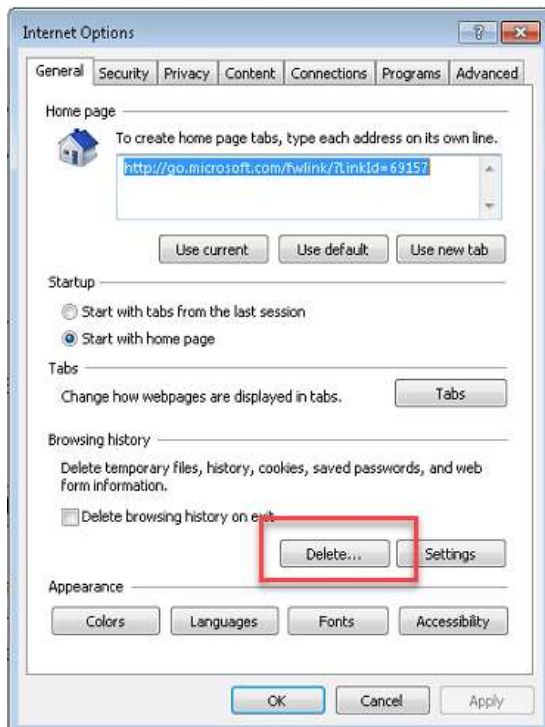To clear the cache in Internet Explorer, do the following:
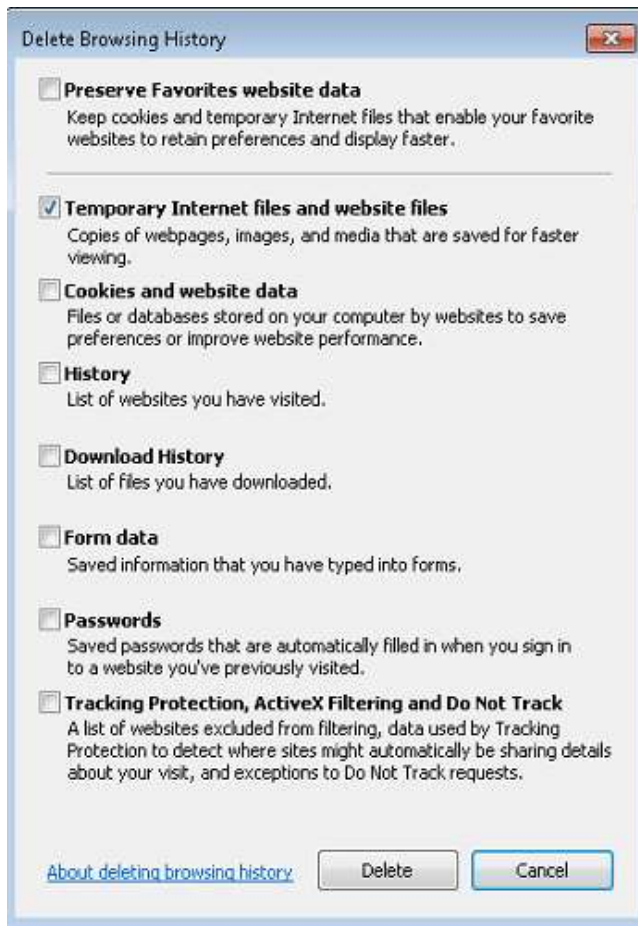
1. Close out of any tabs in Internet Explorer that have the Finesse website loaded

    a. If you do not perform this step, the cache for the Finesse page is unlikely to actually be cleared even if IE indicates it has cleared the cache.

2. Open up the internet options menu

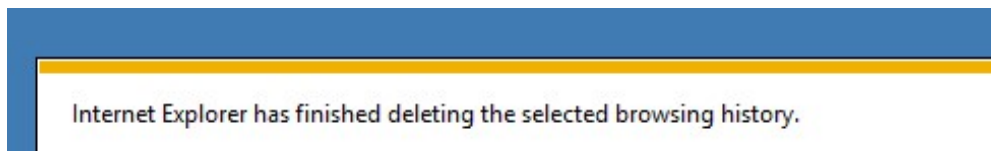3. On the "Internet Options" dialog, choose "Delete…" under "Browsing History"

4. On the "Delete Browing History" dialog, uncheck everything except "Temporary Internet files and website files"

5. Click "Delete"

6. Wait for Internet Explorer to give you the confirmation message that the browser cache has been cleared at the bottom of the IE window.

   If you don't see IE confirm that it deleted the browser history, it most likely did not actually clear the cache

7. Close Internet Explorer and open it up again

   a. If you do not perform this step, the cache for the Finesse page is unlikely to actually be cleared even if IE indicates it has cleared the cache.

8. Navigate to the website as normal.