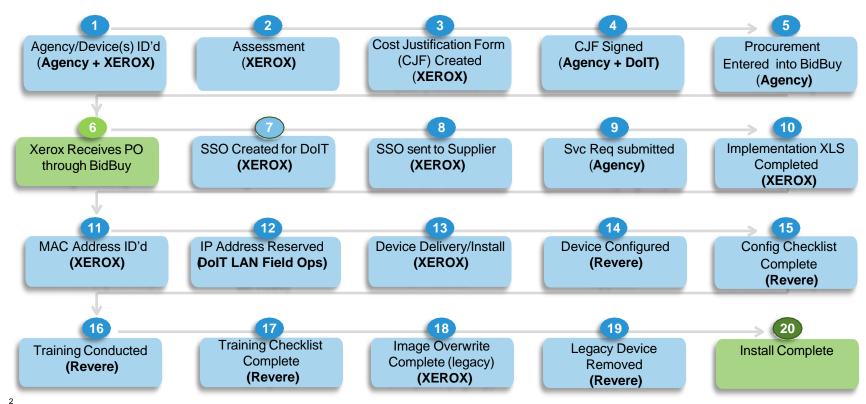


State of Illinois NETWORK PRINTER ACQUISITION



Order-to-Install Process





Order-to-Install Process

- 1. SOI Agency engages a Xerox point of contact
- 2. Xerox point of contact schedules/conducts requirement assessment with SOI Agency
- 3. Xerox completes equipment Cost Justification Form (model and cost information)
- 4. SOI Agency reviews and signature authorizes Cost Justification Form
- SOI Agency forwards Cost Justification Form to DoIT at <u>DoIT.PrintMgmt@illinois.gov</u>
- 6. DolT reviews and signature authorizes Cost Justification Form
- 7. SOI Agency enters the lease information into BidBuy to create a Purchase Order
- 8. Xerox receives Purchase Order from BidBuy
- 9. Xerox submits equipment order to supplier
- 10. SOI Agency creates Service Request to DoIT (ServiceNow "Network Printer" template)
- 11. Xerox schedules/conducts delivery, installation, training, and removal (if required) with the SOI Agency and DoIT
- 12. SOI Agency staff download new print device driver from iPrint at https://intra.portal.illinois.gov/print/Pages/Default.aspx



Point of Contact for Printer Acquisition

- Brooke.eastburn@xerox.com
- Kenneth.moore@xerox.com