

Number	RFP Document & Section	Vendor Question	State of IL Response
1	General	Will this meeting be recorded and able to view again for review as we create our RFP response?	Yes, the presentation materials will be available after today's sessions on this page: <a href="https://www2.illinois.gov/sites/doit/media/procurement/Pages/proc-PCOVID19.141.aspx">https://www2.illinois.gov/sites/doit/media/procurement/Pages/proc-PCOVID19.141.aspx</a>
2	RFP - Covid 99.99 Public Health Digital Transformation Enablement Services, page 1.	What is the anticipated project period?	Refer to page 1 of the RFP. The State intends to select a vendor to "provide Public Health Digital Transformation Enablement Services for a period not to exceed two years, which includes a transition to services provided via a longer-term contract established through a separate competitive solicitation."
3	General	Is this project explicitly limited to US resources, or are US resources preferred (not required).	Refer to the following section of RFP Section 1, Paragraph D.5 "Where Services are to be performed" (pages 23-24).
4	General	Will a list of attendees to this meeting be published?	No.
5	General	Will a copy of this PowerPoint deck be provided?	Refer to the answer to question # 1.
6	General	Can you go over the general overview of the technology being asked to create in form of an example?	Refer to Attachment E - Technical Background and Target Architecture.
7	General	Where can all of the RFP documents be located?	<a href="https://www2.illinois.gov/sites/doit/media/procurement/Pages/proc-PCOVID19.141.aspx">https://www2.illinois.gov/sites/doit/media/procurement/Pages/proc-PCOVID19.141.aspx</a>
8	General	The State cancelled two related RFPs to this requirement. Can the panel comment on whether the State plans to make an award for this requirement?	Refer to the following section of RFP Section 1, Paragraph B.1.: "The State may award to the most responsive and responsible Offeror whose Offer best meets the below criteria."
9	RFP - Covid 99.99 Public Health Digital Transformation Enablement Services Section E.6.1 and Attachment O, Page 3	RFP Text: E.6.1 Offeror's Price for the Term: Click here to enter text. Attachment O: Mandatory: Do not disclose any cost information except in the Excel Workbook as instructed in Section 2 of the RFP .  Should vendors include cost where it asks for text in Section E.6.1 or keep all cost in the Excel workbook as instructed in Attachment O?	Yes, please also include the cost in Section E.6.1. Refer to RFP Section 1, paragraph A.5, Table 1. Table 1 describes how the offer is to be packaged. Packet 1 must not contain any price/cost information. Packet 2 includes pricing information.
10	General	Will there be a recording of the Bidder's Conference posted? Is there a way to get an understanding of the vendor attendees on the call today?	A recording of the Bidder's Conference is not available. Refer to answer to question #1 for information on access to material presented at the Bidder's Conference.
11	General	The RFP states questions are due April 19 by 5pm CST; however, the procurement site states questions are due by April 25 2pm CST. Can you please confirm which date is correct?	Refer to answer to question #4 regarding vendors attending Bidder's Conference.
12	RFP - Covid 99.99 Public Health Digital Transformation Enablement Services, Section 1, Paragraph A.16	To clarify, the 30% for BEP means that of the total response cost, 30% or more of that must go to a BEP certified partner that is part of our response. So if our bid is \$100, the BEP would receive \$30+, correct?	The correct deadline for submission of questions is April 25, 2pm CST.
13	General	For a BEP that's responding directly as the prime, is the BEP also responsible for including another BEP to satisfy the BEP requirement?	Correct.
14	General	Regarding the BEP requirements for the 30% of the procurement if we are MBE certified through Sams.gov would we meet the BEP requirements?	A certified BEP prime vendor satisfies the BEP requirement.
15	Bidder's Conference on 4/15/2022	Please indicate the location of the Bidder's Conference PPT as promised to provide by the State.	A certified BEP prime vendor satisfies the BEP requirement.
16	RFP - Covid 99.99 Public Health Digital Transformation Enablement Services Section A.2	RFP Text: "All questions pertaining to this solicitation must be submitting in writing to the Information Contact no later than 5:00 pm Central, April 19, 2022."  Will the State allow a 2nd round of questions be submitted by May 19, 2022 to allow vendors another opportunity to seek clarification?	Refer to answer to question number 1.
17	General	Is it possible to propose a different list of deliverables for pricing. For example, I see that status reports are to be priced which is very hard to divide out of the total work on the project	No. Please refer to question number 11 regarding the deadline for questions.
18	General	Is it possible to propose our own deliverables as it can be challenging to price by document deliverable?	In Attachment I - Cost Workbook, Tab "2. Deliverable Costs", deliverable #3 - Monthly Status Report is NOT to be priced. Refer to line number 9 on this tab.
19	Attachment I - Cost Workbook	RFP Text: "Provide ongoing costs for each contract month, aligned to the proposed project schedule."  Does Illinois desire for 3rd party software products to be included in the Vendor's cost or does Illinois prefer to purchase software licenses through established channels?	On this same tab (2. Deliverable Costs), there is an instructional not #3 (row number 174 of the Cost Workbook) that provides guidance on proposing additional deliverables.
20	P-COVID:141 Public Health Digital Transformation Enablement Services, Cover Page (pg.1)	Given the scope of activities and a two (2) year period of performance, will the State please provide the allocated budget identified for the scope of this RFP?	Refer to answer to question number 17.
21	P-COVID:141 Public Health Digital Transformation Enablement Services, Cover Page (pg.1)	Did the State utilize a third party to construct this RFP? If so, who? If so, please confirm this third party is unable to bid or participate in a bid given the conflict of interest.	Refer to "Instructions" tab of Attachment I - Cost Workbook, row number 7 (note #2): All costs to the State must be tied to deliverables in Tab "2. Deliverable Costs" or specified in Tab 3 "Ongoing Costs."
22	P-COVID:141 Public Health Digital Transformation Enablement Services, Cover Page (pg.1)	The State has previously released a) State of Illinois Electronic Disease Surveillance System (EDSS) Request for Proposal (July 2020) and b) State of Illinois Electronic Disease Surveillance System (EDSS) Request for Proposal (October 2020) both of which contained overlapping scope to this RFP. The State did not provide a reason either cancellation. Can the State please explain why these two (2) full and open, competitive procurements were previously cancelled given the State received multiple proposals from vendors that met or exceeded the stated requirements of each RFP?	No.
23	P-COVID:141 Public Health Digital Transformation Enablement Services, Cover Page (pg.1)	What vendor(s) has the State discussed this scope of services with since the cancellation of State of Illinois Electronic Disease Surveillance System (EDSS) Request for Proposal (October 2020)? Did this include demonstrations?	Gartner provided assistance with constructing the RFP. Gartner is precluded from responding to this RFP.
24	Attachment D - Program Background, Section 5.0 LTC (pg.4)	Can the State please explain why the EDSS requirements, previously competitively bid via State of Illinois Electronic Disease Surveillance System (EDSS) Request for Proposal (July 2020) and State of Illinois Electronic Disease Surveillance System (EDSS) Request for Proposal (October 2020), has been combined with unrelated scope of services for Long-Term Care License and Certification System (LLCS), which is not directly related to electronic disease surveillance system (EDSS)?	No response. Question is not relevant to the RFP #P-COVID19.141 Public Health Digital Transformation Enablement Services.
25	P-COVID:141 Public Health Digital Transformation Enablement Services, A.16 - A17 (pg.11)	Why has the State introduced disadvantage set asides that were not previously included in State of Illinois Electronic Disease Surveillance System (EDSS) Request for Proposal (July 2020) and State of Illinois Electronic Disease Surveillance System (EDSS) Request for Proposal (October 2020)? This is a significant change to previous scopes of work and procurement requirements.	No response. Question is not relevant to the RFP #P-COVID19.141 Public Health Digital Transformation Enablement Services.
26	Attachment D - Program Background, Section 6.0 INEDSS (pg.6)	Given the scope of activities and a two (2) year period of performance, how does the State intend to continue EDSS operations at the end of the period of performance? Does the State intend to competitively rebid the scope of services?	Refer to RFP cover page (page 1): "The State will evaluate the proposals received and select one vendor to provide Public Health Digital Transformation Enablement Services for a period not to exceed two years, which includes a transition to services provided via a longer-term contract established through a separate competitive solicitation."
27	General	Will the State confirm that the State is willing to procure software and services separately?	The State does not intend to procure software and services separately. Refer to answer to question number 19.
28	General	What currencies are in scope? Can we assume USD only?	Yes, assume USD only.
29	General	If there are language translations needed, will the State be responsible for translation services?	Language translations are not part of the scope of this RFP.

30	Attachment E - Section 3.0	The work stated for the LIMS Modernization calls out specific system integration and data migration plans; however, this work appears to be the responsibility of Horizon LIMS. Please confirm expectation that winning bidder is responsible solely for organizational change management and multi-vendor integration services, and NOT data migration activities for LIMS.	To confirm, the successful Offeror to this RFP would be responsible for organizational change management and multi-vendor integration services and NOT data migration activities for LIMS.
31	RFP - Page 11	DBE: If a single firm has both BEP and VBE designations, is it possible for the firm to serve both utilization requirements as outlined in section A.16 (30%) and A.17 (3%)?	No. A certified vendor in BEP and VOSB cannot serve as both designations on any solicitation
32	General	Per BEP, is there reciprocity with WBENC and/or NMSDC?	FastTrack certification is a streamlined certification process which allows vendors to apply for BEP certification by submitting proof of certification from a FastTrack partner (identified below), and a signed and notarized BEP/VBP application affidavit to the BEP Certification Division for review and approval. A FastTrack certification is only valid for one year. FastTrack application processing time is 7 business days.  FastTrack Partner/Host Agency: Cook County City of Chicago Chicago Minority Supplier Development Council Mid-States Minority Supplier Development Council Women's Business Development Center  Currently NMSDC is not a FastTrack Partner
33	Attachment A	Attachment A: HIPAA Business Associate Agreement Page 54	
34	P-COVID:141 Public Health Digital Transformation Enablement Services, Section D.3 Staffing (pg.23)	Are vendors required to execute the BAA with their proposal submission or only upon contract award?	Refer to D.1.4 Table 6: Attachment A - HIPAA Business Associate Agreement - Required for the Offer.
35	P-COVID:141 Public Health Digital Transformation Enablement Services, Section D.3 Staffing (pg.23)	Given the use of Federal funds by the State, please confirm that all work must be performed by United States citizens?	There is no requirement around status of citizenship.
36	P-COVID:141 Public Health Digital Transformation Enablement Services, Section D.3 Staffing (pg.23)	Given the use of Federal funds by the State, please confirm that solutions, products, and services are to be delivered by United States citizens within the United States.	Please refer to Section D.5.1 "Unless otherwise disclosed in this section, all services shall be performed in the United States. This information and the economic impact on Illinois and its residents may be considered in the evaluation. If the Offeror performs the services purchased hereunder in another country in violation of this provision, such action may be deemed by the State as a breach of the contract by Offeror."
37	P-COVID:141 Public Health Digital Transformation Enablement Services, Section D.3 Staffing (pg.23)	Given the use of Federal funds by the State, please confirm that solutions, products, and services are to be delivered by United States citizens within the United States.	Please refer to the answers to questions 34 and 35.
38	RFP Section D.5.1	We assume that solutions and products (including core platforms) developed outside of the United States are not eligible to be used by the State.	There is no requirement regarding where a solution/product is developed. As stated in D.1.5, all services must be performed in the US. The State's focus is to ensure the work is occurring/maintained in the US, the solution is hosted in the US, and data resides in the US. The solution offered must be sold as US compatible, US trademark, and meeting all US federal and state regulations.
39	P-COVID:141 Public Health Digital Transformation Enablement Services, Attachment A: HIPAA (pg.54)	Section D.5.1 states "Unless otherwise disclosed in this section, all services shall be performed in the United States." It is well understood that production data access is not allowed by persons outside the United States. With that understanding and with full disclosure of Offeror resource plan, are Offerors allowed to perform services outside of the United States?	As stated in Section D.5.1 "Unless otherwise disclosed in this section, all services shall be performed in the United States. This information and the economic impact on Illinois and its residents may be considered in the evaluation. If the Offeror performs the services purchased hereunder in another country in violation of this provision, such action may be deemed by the State as a breach of the contract by Offeror."
40	General	Given the management of PII / PHI, please confirm that all software-as-a-service (SaaS) solutions must be single tenant and that the use of multi-tenant platforms is not allowed by the State for this RFP.	There is no requirement regarding tenancy.
41	General	What is the state's proposed governance structure to oversee these efforts?	The State will share this information with the selected vendor following contract execution.
42	General	Does the state have current staff to play a dedicated product manager role for each of these applications, dedicated to these modernization efforts?	The State will share this information with the selected vendor following contract execution.
43	General	How many users are expected to use the new system (internal and external)?	Refer to Attachment N - LLCS and EDSS Technical Requirements, Tab T3 Scalability&Extensibility, Requirements T3.2-T3.6.
44	General	Where is IDPH in the process of selecting a new IIS vendor?	Refer to Attachment D - 3.0 I-CARE (Immunization Information System - IIS Modernization) "The State of Illinois is currently engaged in a procurement for software to replace the current I-CARE system. IDPH anticipates that a new cloud-hosted IIS Application vendor will be selected and onboarded in early 2023 with a target go live in December 2024."
45	Attachment E	Are there external system integrations that should be considered for the scope of this project? How many provider systems? (e.g., lab surveillance systems, )	Refer to Attachment N - LLCS and EDSS Technical Requirements, Tab G4 Interface List & Tab T2 Interoperability - HIP.
46	Attachment M, EDSS Functional Features (4.1)	Are there targeted user counts by modernization area?	Refer to Attachment N - LLCS and EDSS Technical Requirements, Tab T3 Scalability&Extensibility, Requirements T3.2-T3.6.
47	Attachment M, EDSS Functional Features (4.1)	For the solution, will the Data Warehouse require a data migration from any existing data warehouses?	Please refer to Attachment M "EDSS Solution Functional Requirements," EDSS Functional Features Tab, ID 4.8 (Line 39).
48	Questions for EDSS	What is the estimated number of objects are that are targeted for the data warehouse?	There is no specific estimate for a "number of objects" as this will be a function of the data warehouse design in the proposed solution.
49	Attachment M - EDSS Solution Functional Requirements	Is there a location matching software you leverage and can we leverage the same or do you prefer that a vendor suggest a new one?	The proposed design should include all aspects necessary to meet the functional requirements and not have any dependency on existing I-NEDSS components.
50	Attachment M - EDSS Solution Functional Requirements	ID 1.4 states that "The Solution will include the capacity for contact tracing for surveillance of diseases which include at a minimum: symptom monitoring, quarantine monitoring, risk/exposure assessments, reporting and analysis of case and contact information for possible outbreaks". Do you need a contact tracing module included in the solution or are you looking to include contact tracing configured for additional disease types?	The requirement is to have contact tracing included in the functionality of the proposed solution.
51	Attachment L - LLCS Solution Functional Requirements	ID 6.2 states that "The Solution will include the capability to allow electronic transfer of cases to other states or systems". Do you have a specification on data exchange standards like HL7 V2/3 or FHIR?	There are not specific standards to be used for the electronic transfer of cases to other states and systems.
52	Attachment L - LLCS Solution Functional Requirements	Will the State provide the number of: a. Boards in scope b. License types in scope	a. at least 2 Advisory Boards b. at least 23 license types
53	Attachment L - LLCS Solution Functional Requirements	Will the State provide a list of the licenses in scope?	There are at least 23 different licenses within scope including, but not limited to: Skilled Nursing, Assisted Living, Hospitals, Intermediate Care, Community Living, Shelters, Medically Complex and Mental Health Rehab Facilities.
54	Attachment L - LLCS Solution Functional Requirements	Will the State advise how many health care professionals have been licensed, registered, or certified in the last year?	Professional licensing is not within scope of this RFP.
55	Attachment L - LLCS Solution Functional Requirements	Will the State provide a list of the types of the facilities in scope?	Please refer to the answer to question 52.
56	Questions for EDSS	What is the State's certificate printing system? Does it support integration through APIs or Web Services?	Departments print certificates as needed on a Multi-Functional Printers. The current system has a Provider Master Table with unique ID's. The system requires manually entering the provider information each time, deduplicating and updating each organization record as needed.
57	Questions for EDSS	Is there existing Master Provider data or is there a need to deduplicate the existing Provider data from the system.	Yes, I-NEDSS is a person centric system. It has a patient object ID and a case object ID. The current system does not use a true master patient index. IDPH routinely deduplicates persons and cases as much as possible in the current system.
57	Questions for EDSS	Is there an existing Master Patient index or is there a need to deduplicate the existing Patient data from the system.	

58	Attachment M - EDSS Solution Functional Requirements	ID 2.4 states that "The Solution will have the ability to ingest electronic lab reports (ELR) and provide user-customizable decision support functionality for automated processing. Solution must also be able to provide functionality to view raw data (HL7, Text Files, etc.)". Do you get data from labs real time or in batches? Also do you have any document management software in house that can be leveraged for staging the messages that flow into the system?	IDPH receives data in batches, as frequently as every 15 minutes, and from labs in real time. IDPH does not currently have a document management software in house that would allow users of the system to view the raw messages in the surveillance system. This is done manually and also with automated scripts.
59	Attachment M - EDSS Solution Functional Requirements	ID 3.5 states that "The Solution will include the capability of managing all standard codes (ICD-10, SNOMED, LOINC, RxNorm) and linking the codes to reportable conditions in lookup tables within the application". Do you already have these codes or do you expect the Vendor to provide these?	ICD-10, SNOMED, LOINC, and RxNorm are international standard codes that are publicly available. IDPH expects the vendor to provide functionality to manage the uploading of code sets and mapping the codes to conditions.
60	Attachment M - EDSS Solution Functional Requirements	ID 4.1 states that "The Solution will have the capacity for a Data Warehouse unified repository used to report and analyze information using a common data model". Is there a preference for the cloud (like AWS, Azure, GCP) and data warehouse to be leveraged?	IDPH is open to any or all aspects of the solution to be cloud-based and has included a number of requirements related to that. There is no specific preference determined for the "Data Management Solution for Analytics" product that should be used as part of the proposed solution and whether this is on-premise or cloud-based.
61	Attachment D, section 6, Attachment E, section 5		Refer to attachment N - LLCS and EDSS Technical Requirements, Tab T3 Scalability&Extensibility, Requirement T3.4 "The EDSS Solution will transfer over all existing data, (currently comprised of two DB2 databases and currently processes 1 million + transactions a day). The transactional database used by the current I-NEDSS application (OLTP database) is about 127 GB in size and has 120 tables. The Disease Surveillance data warehouse (OLAP) used for reporting is about 148 GB and has 189 tables. There are about 9 million active records on the OLTP database and about 11 million on the OLAP database for live reporting. For historical (achieved) records, there are about 19 million records available on the data warehouse side for reporting along with the 11 million active case records."
62	Attachment M - 1.3 Attachment N - Tab G4	Will historical data from the existing EDSS system need to be migrated or included in the new system Will the State provide additional detail for the required integrations with respect to frequency, volume, etc.?	Refer to attachment N - LLCS and EDSS Technical Requirements, Tab G4 Interface List & Tab T2 Interoperability - HIP.
63	Questions for Immunization Information System - IIS Modernization	Does the system need to support vaccination events?	This question is not relevant to the scope of work in RFP # P-COVID:141 Public Health Digital Transformation Enablement Services. The RFP solicits Organizational Change Management and Multi-Vendor Integration services for IIS, not implementation services. Please refer to Attachment J - Service Requirements and Deliverables.
64	Questions for Immunization Information System - IIS Modernization	Does the system need outreach to promote vaccine events?	This question is not relevant to the scope of work in RFP # P-COVID:141 Public Health Digital Transformation Enablement Services. The RFP solicits Organizational Change Management and Multi-Vendor Integration services for IIS, not implementation services. Please refer to Attachment J - Service Requirements and Deliverables.
65	Questions for Immunization Information System - IIS Modernization	Does the system need to maintain the inventory of the vaccines as it gets distributed to clinics and warehouses?	This question is not relevant to the scope of work in RFP # P-COVID:141 Public Health Digital Transformation Enablement Services. The RFP solicits Organizational Change Management and Multi-Vendor Integration services for IIS, not implementation services. Please refer to Attachment J - Service Requirements and Deliverables.
66	Questions for Immunization Information System - IIS Modernization	Do you foresee developing API's in the FHIR standard?	There is no requirement regarding developing API's in the FHIR standard.
67	Attachment L, 2.1.3.3	As a provider, I need to be notified of the complaint findings that does not include the complainant or residents' names within 10 days of the Department's determination, so I may be informed of the outcome of the complaint investigation and can take quick corrective actions.  Please confirm the number of certified facilities, licensed facilities, and both certified and/or licensed facilities.	The Department currently has 1,519 licensed facilities. Of these facilities, 931 are certified by the Centers for Medicare & Medicaid.
68	Attachment L, 2.1.3.9	As a certifications processing assistant, I need the ability to send the State Notice of Finding to the licensee via certified mail / return receipt, so that I have confirmation that it was received.  Please confirm the number of state licensed only facilities that don't have access to the federal system.	The state declines to answer as this is not relevant.
69	Attachment E	What languages are in scope? Can we assume English only?	Only English is in scope.
70	Attachment E, section 2, page 3	How many EHR systems are currently integrated or need to be integrated in future state for I-CARE?	I-CARE integration with EHR system is not a part of the RFP scope. Please refer to Attachment N, Tab 2 "Interoperability - HIP", T2.8 (line 16).
71	Attachment E, section 2, page 4	Do you have an already defined strategy to determine which integration would be implemented using Rhapsody vs MuleSoft, that the vendor would need to follow?	"The Solution will integrate with External Systems (State and Federal) using a Service and API-based approach using the State hybrid integration hub, MuleSoft AnyPoint, which is responsible for monitoring and controlled routing of message exchange between services, resolving contention between communicating service components, controlling deployment and versioning of services, and marshaling use of redundant services."
72	Attachment E, section 2, page 4	What kind of MuleSoft and Rhapsody expertise (# devs, #archs) does the client have in-house? Is the client expecting this team to co-create integrations with the vendor team? If yes, what kind of resource allocation can the client provide for the scope of this RFP?	Necessary State resource(s) will be made available to assist with architecture guidance, but the vendor will be responsible for 100% of the build.
73	Attachment E, section 2, page 4	In case MuleSoft Anypoint Platform is still in use, have you already procured any additional cores / resources to support the desired future state or does the vendor need to provide a rough number required for what's identified from the RFP document?	The vendor must provide a cost proposal for all software licenses and services required to deploy the proposed solution. Also refer to answer to question number 19.
74	Attachment E, section 2, page 4	Will IDPH/DoIT own any platform setup activities (VPN/VPC/Runtime installations/Clustering etc.) around MuleSoft and Rhapsody?	The Vendor must assume full responsibility for the overall integration approach, provisioning, setup, and implementation, stating any assumptions for the state role in supporting the implementation.
75	Attachment E, section 3, page 6, "Horizon Data Integration"	Document says undefined number of flat file and HL7 desired interfaces. Would it be possible to share an approximate count for coming up with estimates?	The vendors will not be responsible for implementation and integration of Horizon LIMS solution, except for provision of organization change management and multi-vendor integration and coordination.
76	Attachment E, section 3, page 6, "Additional Systems Include"	Would it be possible to share the backend of the systems listed with which the new Horizon system needs to integrate to exchange data?	The vendors will not be responsible for implementation and integration of Horizon LIMS solution, except for provision of organization change management and multi-vendor integration and coordination.
77	Attachment E, section 3, page 6, "Additional Systems Include"	Do you have any process flows documenting the desired touchpoints between these systems and Horizon? Or the vendor is expected to create those during a potential discovery phase?	The vendors will not be responsible for implementation and integration of Horizon LIMS solution, except for provision of organization change management and multi-vendor integration and coordination.
78	Attachment N - G1.4	The Solution will speak to users' language, with words, phrases and concepts familiar to the user, rather than System-oriented terms consistent with business process.  Which languages are needed? Please specify	This specific requirement refers to use of business friendly, non-jargon terminology within the system to enable intuitive and easy user understanding.
79	Attachment N - G1.4	The Solution will speak to users' language, with words, phrases and concepts familiar to the user, rather than System-oriented terms consistent with business process.  Will the State provide translations required to conform with the requirement for non-English language display	Only English is in scope
80	Attachment N - G1.6	The Solution will follow real-world Illinois IDPH terminology and conventions, making information appear in a natural and logical order.  Please define or provide an example of 'natural and logical order'?	The State has no response.

81	Attachment N - G1.11	The Solution will follow standardized conventions and limit the user of words, situations, or actions that have multiple meanings.  Please define or provide an example of 'standardized conventions' and 'limit the use of words... multiple meanings.'	Refer to industry standards and principles around best practices user experience design.
82	Attachment N - G1.49	The Solution will maintain compatibility with the three (3) most current versions of each browser, provide data over a web browser interface (i.e., HTML over HTTP) and will include the capability to encrypt the data communicated over the network via SSL (HTML over HTTPS) which is preferred by the State.  Please specify the browsers currently approved by IL DOI. Please defined the level of encryption preferred by the state	The proposed solutions must support the most current release, minus one version of MS Edge, Apple Safari, Google Chrome, and Mozilla Firefox browsers, for both desktop and mobile applications. The SSL/TLS certificates must provide 256-bit encryption strength with support for TLS 1.2.
83	General	What middleware, API services does the State use today for integrations? Is this service able to be leveraged by a solution recommended by bidders?	Please refer to Attachment E, Page 4, Future State Solution Architecture.
84	General	What is the current DevSecOps/DevOps process for managing system changes? How are changes to upstream/downstream systems communicated to downstream/upstream system owners managed today?	The State requests Offerors to define and deploy appropriate Organizational Change Management as part of the response.
85	General	Do you anticipate more than one data migration effort from the legacy system? If more than one, please provide the frequency. How many records and data sources do we need to connect to migrate the legacy data?	No. The vendor is required to develop a one-time data migration plan for both LTC Licensing and EDSS Solution. All existing legacy solutions / data sources are described in Attachment E.
86	General	Please provide a list of data sources and integrations.	All existing legacy solutions / data sources for LTC Licensing and EDSS are described in Attachment E.
87	Attachment J 2.6	Will future-state workforce assessments be needed within DoIT and IDPH for platform maintenance and governance?	Future-state workforce assessments are not in scope.
88	General	With respect to data migrations, will the State be responsible for data quality/integrity?	Refer to Attachment J, section 2.4 Data Migration. Requirements DM-1 through DM15 address the roles and responsibilities referenced in this question. Refer to Attachment J, section 2.5 User Training for service requirements associated with training.
89	Attachment G	The Communications & Training Manager responsibilities include "on-line and classroom-based training." Is the classroom based training expected to be in-person? And if so, at what location? Will travel to Springfield or other sites outside Chicago be required?	Refer to RFP Section 1, paragraph D.5 "Where Services are to be Performed" for requirements associated with locations.
90	Attachment J 2.6	Will DoIT or IDPH require any staff adoption success metrics or other KPI tracking (to track successful use and understanding of new processes and systems) post-implementation?	Refer to Attachment K - Performance Management and Service Level Requirements. In the tab for "EDSS Service Level Targets", please review S10 - 13. In the tab for "LLCS Service Level Targets", please review S10 - S13.
91	Attachment D - All sections	MVI - To what extent are the other vendors / application owners responsible for integration planning. Does MVI include a technical audit of the solution?	Refer to Attachment J - Service Requirements and Deliverables. Section 2.11 lists the service requirements associated with Multi-Vendor Integration (MVI).
92	Appendix J	"Define and Implement methods for monitoring Service Level Requirements and targets which govern the relationships between the vendor and its sub-contracted service providers (vendors), including provisioning, time to response to requests: A. Agree and maintain SLA target commitments B. Participate in IDPH/Vendor interactions to agree and improve SLAs C. Establish OLAs to meet IDPH needs and sub-contractor SLA linkage D. Design consolidated reporting/dashboards E. Provide consolidated reporting/dashboards ongoing"  Does the state have any predefined or minimum SLAs associated with MVI-14?	Service levels for EDSS and LLCS are defined in Attachment K - Performance Management and Service Level Requirements.  Additional SLRs for IIS and LIMS will be discussed with the successful Offeror once the project initiates.
93	Appendix J, Table 13	Minimum List of Deliverables  Can the State please provide additional detail/context regarding deliverable #8 : Role to Position Mapping and deliverable #41: Plan of Action and Milestones (POAM)?	For deliverable "B. Role to Position Mapping", refer to Section 2.3 (Solution Design and Development/Configuration) of Attachment J, service requirement DE-25.  For deliverable "41. Plan of Action and Milestones (POAM)", refer to Section 2.9 (Maintenance and Operations) of Attachment J, service requirements MO-56 and MO-57.
94	Attachment E - Section 5.0	Can the State of IL provide any details and insights regarding data archiving and/or data retention policies?	Refer to attachment N - LLCS and EDSS Technical Requirements, Tab T3 Scalability&Extensibility, Requirement T3.4
95	Attachment J 2.6	Will change management classes or materials be provided to any persons outside of the State (DoIT or IDPH) and if so, what role will the selected vendor play in 3rd party training?	Any training required above and beyond that provided to IDPH personnel will be addressed with a train-the-trainer approach.
96	Attachment J 2.6	How many end-users are expected to receive training and how many people are expected to receive train-the-trainer training?	LLCS: An est. of 70 users will be trained onsite by the vendor (includes 20 trainers)  EDSS: An est. of 800 users will be trained onsite by the vendor (includes 25 trainers)
97	Attachment J-CT-11	Where is the location of the on-site support availability needed?	Springfield, IL and potentially Chicago, IL
98	Attachment H - Reference Questionnaire	Can Department of Public Health (DPH) be used as a reference?	No, DPH cannot be used as a reference.